Leverage Branding to Create a Compelling Product Identity

INA ELDOY

BagID AS



We can all be miracle workers!

The miracles we perform are technology

As miracle workers we cannot depend on luck to succeed!

We need a clear positioning strategy – we need branding!

Let's start with the WHY!

What is the impact we seek to make in "our world"?

What jobs are we being hired to do for those for whom we exist?

Why the WHY matters!

Emotional connections



Differentiation



Focus and prioritization



Perserverance



Branding translates WHY into HOW

Outside in vs. inside out



Branding = seeing the world from the outside in





Outside in = another's point of view



GAINS

Customer- centric approach and organization

Faster Issue Resolution

Data-driven Decision Making

Long term customer loyalty

Brand Champion

Tries New Products

Repeat Purchaser

First-Time Purchaser

Likely Future Purchaser



Supporter

Client

Customer

Prospect

Increasing Loyalty

Adobe - great at helping jobs to be done

PURPOSE – THE WHY

"Changing the world through personalized digital experiences"

Personalized digital experiences



Successful products are those that customers actively engaged with and derive value from

IKEA - great at customer engagement

PURPOSE – THE WHY

"To create a better everyday life for the many people"

Brand advocates





Forget segmentation - focus on the jobs to be done!



I wish you the best of luck individualizing together to create a better future!

Go out there - be miracle workers!

Thank you! INA ELDOY

